

# Accessing Your Accounts

Convenient and Secure 24/7 Account Access



Federally Insured by NCUA



**Vantage West**  
CREDIT UNION

**Sometimes, how you bank is just as important as where you bank.**

No matter where life takes you, you are never far from your Vantage West accounts. Real-time access to your accounts is available whenever and wherever you need it.



## Online Banking

Be free to do your banking from home or anywhere with Internet access! With **FREE**<sup>1</sup> Online Banking, you're in control of your finances wherever you are.

Given your busy schedule and the many things you need to do, Online Banking saves you a trip to the branch with a host of self-service features. It offers secure and easy online account management options, so you can:

- Conveniently transfer funds:
  - Between your Vantage West accounts
  - To and from your Vantage West accounts and other financial institutions
  - To other people's accounts with Popmoney
- Apply for a loan the fast and easy way
- Access money-saving offers with Purchase Rewards on your Visa® debit card
- Access FinanceWorks™ free financial tracking/budgeting tool
- Pay bills with Online Bill Pay...and more!

## Mobile Banking

Access your accounts anywhere, anytime with **FREE**<sup>1</sup> Mobile Banking. It's easy, convenient and secure! Stay on top of your finances using your smartphone or other mobile devices.

### Mobile Apps

With our mobile apps, you can:

- Check available balances on all accounts
- Deposit checks using your iPhone or Android mobile phone
- Pay bills
- Transfer funds
- Get account history
- Locate Vantage West ATMs and branches



Download our **FREE**<sup>1</sup> app for your iPad®, iPhone®, and iPod touch® from the App Store<sup>SM</sup>, or from the iTunes Store<sup>®2</sup>. Download our **FREE**<sup>1</sup> app for Android<sup>™</sup> from Google Play.<sup>3</sup>





### **Text Message Banking**

No smartphone required. To check your account balance before making a purchase, see if a deposit has cleared or set up balance alerts, your checking and savings account information is at your fingertips by simply texting a short command to **454545**:

- **bal** – primary account balance
- **bal all** – all account balances
- **last** – last 5 transactions on primary account
- **bal chk** – account balance of checking account
- **bal sav** – account balance of savings account
- **help** – help on keywords
- **stop** – cancel the service
- **trans amount** – transfer funds to primary account  
(e.g., **trans 200** to transfer \$200; **trans 50.25** to transfer \$50.25)



## ATMs

Get **FREE** unlimited account access with any Vantage West card at any Vantage West ATM. They are available at branch and select non-branch locations.

Over the years, we have actively rolled out and expanded our ATM network, taking advantage of the latest technologies to meet our members' evolving needs.

Today, Vantage West has drive-up and walk-up ATMs, including automated ATMs capable of fast, envelope-free deposits.

To locate your nearest ATM, visit **[vantagewest.org/atm](https://vantagewest.org/atm)**.

## PhoneBank

Enjoy convenient and secure access to your Vantage West account with our **FREE**<sup>1</sup> 24-hour self-service phone system.

### **Call 520.751.7070 or 800.269.7070:**

- **Press 1** for account information
- **Press 2** to apply for a loan
- **Press 3** for our current rates
- **Press 4** if you are calling to report a card lost or stolen
- **Press 5** for merchant verification

## Direct Deposit

With the many things you need to do in any given day, going to the bank regularly to deposit your paycheck or government benefits income doesn't have to be in your "to-do" list. With Direct Deposit, it's easy to electronically deposit your paycheck, benefits check (such as your Social Security), tax refund or other payments right into your Vantage West savings or checking account. Have your money right where you want it, while saving time and effort it normally takes to deposit checks or transfer money into your accounts with us.

For detailed instructions on how to set up Direct Deposit into your Vantage West savings or checking account, call us or drop by any Vantage West branch today.

<sup>1</sup>No Vantage West fees. Wireless provider fees may apply.

<sup>2</sup>iPad, iPhone, iPod touch, App Store and iTunes Store are registered trademarks of Apple Inc.

<sup>3</sup>Android and Google Play are trademarks of Google Inc.

Some products and services subject to approval. Certain restrictions and fees may apply. Subject to change without notice. Certain types of transactions may require specific equipment. For the most current information, go to [vantagewest.org](http://vantagewest.org).

# Locations

## Pima County

1st Avenue	4280 N. 1st Ave.
Broadway	8465 E. Broadway Blvd.
Catalina	16460 N. Oracle Rd.
Craycroft	2222-4 S. Craycroft Rd.
DM Air Force Base	3320 S. Craycroft Rd., Bldg. 2520
Marana	8290 N. Cortaro Rd.
Northwest	550 W. Magee Rd.
Rita Ranch	7394 S. Nexus Rd.
Southwest	3125 E. Valencia Rd.
Tanque Verde	7163 E. Tanque Verde Rd., Ste. C114
University	801 E. Speedway Blvd.
Wilmot	1100 N. Wilmot Rd.

## Maricopa County

32nd & Shea	10440 N. 32nd St.
Black Canyon	3416 N. 24th Ln.

## Pinal County

Casa Grande	2008 E. Florence Blvd.
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## Cochise County

Tombstone	218 S. Sumner St.
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# Contact Information



## Online

[vantagewest.org](http://vantagewest.org) or [info@vantagewest.org](mailto:info@vantagewest.org)



## Phone

800.888.7882



## Corporate Address

2480 N. Arcadia Ave., Tucson, AZ 85712



## Mailing Address

P.O. Box 15115, Tucson, AZ 85708